

Stretton Park Aged Care

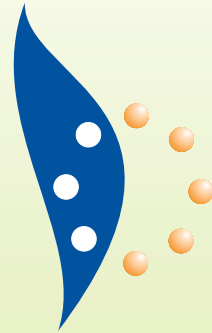
Stretton Park Aged Care has a vision for older people to live happy, contented and fulfilling lives with access to locally viable person-centred care and services. To cater for the needs of the aged community, our mission is to identify and respond to their preferences, forming partnerships with local and regional services.

Background

Stretton Park Aged Care provides important health services to the Maffra community. It is managed by the Central Gippsland Health Service (CGHS) under agreement with the Stretton Park voluntary Board of Management

Stretton Park Aged Care includes:

- Stretton Park Hostel - 42 Residential Care Places
- Stretton Park Retirement Village - 9 Independent Living Units
- Stretton Close - 6 Independent Living Units
- Stretton Place - 4 Independent Living Units



Central Gippsland
Health Service

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Strategic Plan 2014

Summary Report



Strategic Plan

The Stretton Park Aged Care Strategic Plan outlines the vision and mission for Stretton Park Aged Care for the next one to three years. It draws on recommendations from a Clark Phillips Strategic Planning Project Report (2014) and identifies key priorities, broad strategies for achieving those priorities and key performance indicators for measuring outcomes.

Pillar 1: Connecting Services

Goal:

Build a triangular relationship with Heyfield Hospital Incorporated and CGHS for resourcing, viability and workforce development.

Objective:

Define, strengthen and maximise opportunities of the alliance between the health services.

Strategies and Actions:

Some of the strategies and actions identified to enhance connection of services include:

- Establish Memorandum of Understanding with stakeholder agencies to facilitate shared arrangements
- Prepare community consultation strategy over community preferences for aged care
- Populate the Strategic Plan into CGHS systems
- Identify new income streams including fee for services
- Report quarterly benchmarking data and recommendations
- Progress an operational plan for the 'desired resident profile'
- Establish criteria to retain Rural Area Status
- Track and respond to the impact of additional home care packages
- Establish a contingency plan for reduced demand
- Develop pathways between community care, independent living, residential care and acute and sub-acute care
- Explore e-technology uses for in-reach services
- Review staffing profile, including options for working across care settings

Stretton Park Aged Care Values

To maintain and enhance this community asset we will:

- Place our residents and the community at the centre of what we do
- Strive to achieve excellence in the quality of services we provide
- Act with honesty, transparency and integrity
- Be socially and culturally aware in the way we provide services
- Value people through respect and mutual obligation
- Value our independence and maintain our capacity to be self-determining



Pillar 2: Connecting Community

Goal:

Create a viable model which builds on strengths and creates enabling pathways for the local community.

Objective:

Partner with our local and regional providers. Provide effective, sustainable local person-centred services that are responsive to consumer expectations and needs.

Strategies and Actions:

Some of the strategies and actions identified to enhance community connections include:

- Review feasibility of an age-appropriate community village/hub for residents and the community as part of a Master Plan
- Develop financial model for renovation of Independent Living Units
- Clarify viability of increasing residential spaces
- Implement flexible respite models
- Review the need for a dementia-specific unit
- Undertake cost-benefits analysis of a bus service
- Develop a marketing plan

Pillar 3: Universal Design

Goal:

Universally adapting the facilities to maximise outcomes for current and future community needs.

Objective:

Have universal design principles inform all facilities planning and development.

Strategies and Actions:

Some of the strategies and actions identified to achieve universal design include:

- Undertake a Master Plan for significant refurbishment, a Community Hub, specialist services and an increase in places
- Develop a capital strategy