

NEWSLETTER

Volume 1 Issue 4 - October 2020

TO OUR RESIDENTS, CLIENTS, FAMILIES & CARERS

Once again, we thank you for your continued patience and support during these unprecedented times. Effective from Thursday 22 October 2020 restrictions to visitations have lessened, with visiting hours remaining from 1pm-3pm.

COVID-19 has been extremely challenging for us all and as a result has forced many changes in our day to day interactions. Your unwavering resilience and adaptability throughout this time has been greatly appreciated.

Due to social distancing requirements we will be unable to host our resident family Christmas party. Please be assured that should there be any changes to these restrictions prior to Christmas we will let you know as soon as possible.

To enable us all to celebrate together we recommend that families send in cards, video messages or photos to have on the tables for the celebration lunch. We will, of course, record the day and post via our Cluster app.

We encourage as many families as possible to take their loved one's home this Christmas Day as standard visiting hours will apply. We request that you notify the facility of your plans prior so that we can coordinate what is required.

As always, we remain committed to ensuring the health and safety of our residents, staff and our community.

Should you have any questions or wish to participate in our Christmas activities, please contact our Administration staff.

Yours sincerely

Sally Weatherly
General Manager Aged Care

What's happening at:

